

# ZOOM FOR THE WORKERS' COMPENSATION PRACTITIONER

## AUGUST 28, 2020

**8:30 a.m. – 8:40 a.m.**

**Welcome and Program Overview**

**Honorable Sharon Reeves – ALJ**  
**Honorable Nicole Tifverman – ALJ**  
State Board of Workers' Compensation

**8:40 a.m. – 9:00 a.m.**

**A Word from the Board**

The Chairman of the State Board of Workers' Compensation on the Board's orders issued pursuant to the judicial emergency due to the COVID-19 pandemic and the proceedings being conducted virtually before the Board consistent with the orders of the Chief Justice of the Supreme Court.

**Honorable Frank R. McKay – Chairman**

State Board of Workers' Compensation

**9:00 a.m. – 9:30 a.m.**

**Zoom Security**

The Division Director of the Board's Information Technology Division on the use of Zoom for conducting Board proceedings virtually and OneDrive for filing evidence, and the security measures taken by the Board in consideration of privacy rights.

**Bobby Allen – Division Director, Information Tech.**

State Board of Workers' Compensation

**9:30 a.m. – 10:00 a.m.**

**Appellate Division Oral Argument**

Division Director of the Appellate Division on the procedure for oral argument of appeals via Zoom.

**Lauren Loeb – Division Director, Appellate**

State Board of Workers' Compensation

**10:00 a.m. – 10:15 a.m. Break**

**10:15 a.m. – 10:45 a.m.**

**Best Practices and Professionalism Before the Appellate Division**

A panel discussion with the Appellate Division Judges and Division Director regarding best practices when arguing an appeal via Zoom and the application of professionalism principles.

**Appellate Division Judges**

**Lauren Loeb – Division Director, Appellate**

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**10:45 a.m. – 11:00 a.m.**

**Best Practices and Professionalism in Rehabilitation Conferences**

Division Director of the Managed Care & Rehabilitation Division on conducting a rehabilitation conference via Zoom and the application of professionalism principles.

**Deborah Krotenberg – Division Director, Rehab**

State Board of Workers' Compensation

**11:00 a.m. – 12:00 p.m.**

**Mediating and Professionalism Before the ADR Division**

Division Director of the ADR Division and administrative attorney/mediator on conducting a mediation via Zoom and the application of professionalism principles.

**Honorable Liesa Gholson – Division Director, ADR**  
**Michelle Thomas, Esq. – Mediator**

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**12:00 p.m. – 1:00 p.m.      Lunch**

**1:00 p.m. – 1:30 p.m.**

**Consenting to a Zoom Hearing, Submitting Evidence, and Professionalism Before the Trial Division**

Administrative Law Judge and IT Director regarding the consent order used for agreeing to a Zoom hearing, uploading evidence to submit to the Board and share with opposing party, and the application of professionalism to hearings.

**Honorable Sharon Reeves** – *Administrative Law Judge*  
**Bobby Allen** – *Division Director, Information Technology*

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**1:30 p.m. – 2:00 p.m.**

**Mock Pre-Hearing Zoom Conference**

A mock pre-hearing conference of an administrative law judge, claimant's attorney, and defense attorney, based on a fictional case, at which instructions are provided to the attorneys regarding using the Zoom platform to try the case.

**Honorable Johnny Mason** – *Administrative Law Judge*  
**Tommy Goddard, Esq.**  
**Cristine Huffine, Esq.**

State Board of Workers' Compensation  
Goddard & Hammontree, LLC Swift,  
Currie, McGhee & Hiers, LLP

**2:00 p.m. – 2:15 p.m.      Break**

**2:15 p.m. – 3:15 p.m.**

**Mock Zoom Hearing**

Using the same fictional case, a mock hearing tried by the claimant's attorney and defense attorney before an administrative law judge, demonstrating how to sequester witnesses, examine witnesses, use demonstrative evidence, and confer with clients via Zoom.

**Honorable Ricky Sapp** – *Administrative Law Judge*  
**Tommy Goddard, Esq.**  
**Cristine Huffine, Esq.**

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Currie, McGhee & Hiers, LLP

**3:15 p.m. – 4:15 p.m.**

**Ethical Issues Related to Zoom Proceedings**

A panel of administrative law judges and attorneys discuss ethical issues related to consenting to a Zoom hearing, trying a case, and mediating via Zoom.

**Honorable Melodie Belcher** – *Administrative Law Judge*  
**Honorable Kimberly Boehm** – *Administrative Law Judge*  
**Honorable Viola Drew** – *Administrative Law Judge*  
**Tracee Benzo, Esq.**  
**William A. White, Esq.**

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Welch, Webb & White, LLC

**4:15 p.m. – 4:45 p.m.**

**Question and Answer Session**

**4:45 p.m.**  
**Adjourn**